

E-Drive West Midlands Limited
Hawthorn Hill Barn Cantlop
Shrewsbury, Shropshire SY5 6HH
Telephone: 0844 879 3153
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Initial Disclosure Document

The Financial Conduct Authority (FCA) is the national independent regulator of financial services. The FCA legally require us to provide you with an 'Initial Disclosure Document'. This Document has a number of purposes, one of which is to ensure you are provided with essential information about us as a company, what we charge for our services, the products and services we offer and how we are regulated. It will also provide information on what you should do if you have a complaint and any details regarding the Financial Services Compensation Scheme.

About E-drive West Midlands Limited

E-drive West Midlands Limited is credit broker not a lender and is both authorised and regulated by the Financial Conduct Authority (FCA) We provide broker services to customers via a third party finance partner, and work with our finance partners in order to find a suitable vehicle finance agreement for our customers.

The products we use

As an FCA regulated credit broker we are able to introduce you to a range of lenders who can help you finance your vehicle and provide any other products/services that you may require, including servicing packages and vehicle maintenance. We work with some of the UK's most trusted finance providers in order to help secure you the best and most appropriate deal.

Our services

We will provide you with either comparable details of any firms most appropriate to your lending or purchasing needs or any other general information relating to finance products. In order to do this we may seek personal information about your circumstances and objectives as might be relevant in order to enable us to identify your exact needs and establish a line of credit. It is always important that you provide us with accurate and relevant information so that we can try and find a product or agreement that is most suitable to you.

E-Drive West Midlands Limited
Hawthorn Hill Barn Cantlop Shrewsbury Shropshire SY5 6HH **Tel:** 0844 879 3153 **Fax:** 0844 355 1728 **Company No:**
06753342 **VAT Number** 973 8013 06 E-drive West Midlands Ltd is authorised and regulated by the Financial
Conduct Authority No.679314



What are the costs for our services?

As an FCA licensed organisation we rely purely on commission and extra fees, this administration fee can often vary and represents any costs incurred by E-drive West Midlands Ltd for processing the agreement. We do not charge for any of our other broker-related services. We also may receive payment from finance providers or lenders if you decide to enter into any agreement with us, these fees can be pre-set and often vary depending on the product and the volume that is placed with a particular supplier.

Who regulates us?

E-Drive West Midlands Limited is regulated by the FCA. You can verify this by checking the FCA Register on the website: <http://www.fca.org.uk/register/> or contacting them on: 0300 500 8082. Our firm reference number is 679314.

What should I do if I have a complaint?

If you are unsatisfied with the service we provided for any reason then please visit our dedicated Complaints Procedure page:

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